

<https://www.umass.edu/hr/>

<**Main HR – Faculty and Staff Tab**>

<https://www.umass.edu/hr/careers/resources-new-employees>

<**Resources for Employees**>

<https://www.umass.edu/hr/benefits-and-pay/human-resources-employee-service-center>

<**Employee Service Center**>

**The Human Resources Employee Service Center** provides in-person assistance to employees with questions about benefits and payroll, no appointment needed.

**Hours:** Monday, Tuesday, Wednesday & Friday, 8:30 - 5:00; Thursday 10:00 - 5:00.

*The Employee Service Center will open at 11:30am on Thursday, March 30, 2023.*

Center is closed on [holidays](#) and during [emergency closures](#) unless otherwise noted here.

**Contact:** [Benefits](#)

- Email: [askHR@umass.edu](mailto:askHR@umass.edu)
- [\(413\) 545-1396](tel:(413)545-1396)
- Fax: (413) 545-0483
- [campus map](#)

**Address:** UMass Amherst Human Resources, 181 Presidents Drive, 325 Whitmore Administration Building, Amherst, MA 01003

[Employment Verifications - please use The Work Number](#)

## LOCAL NAVIGATION LINKS

[Benefits and Pay](#)

[Benefits](#)

[Payroll](#)

[Classification and Compensation](#)

[Work-Life Events](#)

[Employment and Income Verifications](#)

## INFORMATION FOR

- [Job seekers](#)
- [Current employees](#)
- [New employees](#)

- [International employees](#)
- [HR Partnership and Labor Relations](#)

## EMPLOYEE SELF-SERVICE

- [PageUp](#)
- [HR Direct](#)
- [Employment and income verifications](#)
- [Document library](#)

## WORK-LIFE EVENTS

- [Birth, adoption, foster care](#)
- [Marriage](#)
- [Name change](#)
- [Moving / Address change](#)
- [All work-life events](#)

## POPULAR LINKS

- [Holidays and Campus Closure Days](#)
- [Pay Calendar](#)
- [Yellow Sheet](#)
- [Paycheck](#)
- [Flexible Work](#)
- [Benefits](#)

## PARTNERSHIP FOR WORKER EDUCATION

<https://www.umass.edu/worker-ed/>

### Building Bridges Worker Artists

<https://www.umass.edu/worker-ed/bbshowcase2023>

- [Human Resources](#)
- [AFSCME Local 1776](#)
- [USA/MTA](#)
- [PSU](#)
- [Equity and Inclusion](#)
- [UMass Labor Center](#)
- [University Without Walls](#)
- [Workplace Learning & Development](#)
- [Auxiliary Services](#)
- [Physical Plant](#)
- [Residence Life](#)

- [View a full list of our partners here](#)

## Collective Bargaining Agreements

Many positions on campus are covered by a collective bargaining agreement. Collective bargaining agreements are [available online here](#).

<https://www.umass.edu/hr/training-and-support/hr-colleagues-network>

<https://www.umass.edu/hr/benefits-and-pay/classification-and-compensation>

<https://www.umass.edu/hr/benefits-and-pay/work-life-events>

<https://www.umass.edu/hr/training-and-support/flex-work-umass>

<https://www.umass.edu/hr/training-and-support/workplace-bullying>

### [Select all](#)

Accessibility and accommodations

Benefits

Birth, adoption, foster care

College

Compensation

Death

Dependents

Disability or illness

Divorce

Domestic violence

Employee Assistance Support (ECCO)

Employment and careers

Equity and inclusion

HR partnership and labor relations

Job change

Leaving university employment

Life events

Marriage

Mental health

Moving

Name change

Orientation

Payroll  
Personnel processing  
Professional improvement  
Promotion  
Retirement  
Systems training and support  
Turning 65  
Unpaid leaves  
Workplace injury or illness

## **[AFSCME - July 1, 2020 - June 30, 2023](#)**

View the Collective Bargaining Agreement (CBA) between The Board of Trustees of the University of Massachusetts and AFSCME

[HR partnership and labor relations](#)

## **[Classified Employee Performance Evaluation](#)**

Form used for Classified Employee Performance Evaluations.

[HR partnership and labor relations](#)

## **[Filled Positions - Yellow Sheet](#)**

Filled Positions - Yellow Sheet

[HR partnership and labor relations](#)

## **[Performance Planning Worksheet](#)**

Performance planning worksheet for the performance management program for PSU A.

[HR partnership and labor relations](#)

## **[PMP Guidelines and Policies for MTA/PSU A](#)**

Performance Management Program (PMP) guidelines and policies for MTA/PSU A.

[HR partnership and labor relations](#)

## **[Professional Staff Performance Review Form](#)**

Professional Staff Performance Review Form

[HR partnership and labor relations](#)

## **PSU Performance Management Program Handbook**

PSU Performance Management Program Handbook

[HR partnership and labor relations](#)

## **PSU/MTA Unit A - July 1, 2020- June 30, 2023**

Agreement between The Board of Trustees of the University of Massachusetts and the Professional Staff Union (PSU) MTA/NEA

[HR partnership and labor relations](#)

## **Yellow Sheet - Classified Employment Opportunities**

Yellow Sheet - Classified Employment Opportunities

[HR partnership and labor relations](#)

## **Site footer**

### **Human Resources**

Address

330 Whitmore Building  
181 Presidents Drive  
Amherst, MA 01003  
United States

Phone number

[\*\*\(413\) 545-1396\*\*](tel:4135451396)

INFORMATION FOR

- [Job seekers](#)
- [Current employees](#)
- [New employees](#)
- [International employees](#)
- [HR Partnership and Labor Relations](#)

## EMPLOYEE SELF-SERVICE

- [PageUp](#)
- [HR Direct](#)
- [Employment and income verifications](#)
- [Document library](#)

## WORK-LIFE EVENTS

- [Birth, adoption, foster care](#)
- [Marriage](#)
- [Name change](#)
- [Moving / Address change](#)
- [All work-life events](#)

## POPULAR LINKS

- [Holidays and Campus Closure Days](#)
- [Pay Calendar](#)
- [Yellow Sheet](#)
- [Paycheck](#)
- [Flexible Work](#)
- [Benefits](#)